

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicants: Philip T. Kortum, et al.

Title: SYSTEM AND METHOD FOR COLLABORATIVE CALL  
MANAGEMENT

App. No.: 10/753,097

Filed: January 7, 2004

Examiner: HASSAN, Rashedul

Group Art Unit: 2179

Customer No.: 60533

Confirmation No.: 2743

Atty. Dkt. No.: 1033-LB1009

---

MS: AMENDMENT

Commissioner for Patents

P.O. Box 1450

Alexandria, VA 22313-1450

**SUBMISSION ACCOMPANYING REQUEST FOR CONTINUED  
EXAMINATION PURSUANT TO 37 C.F.R. § 1.114**

Dear Sir:

In response to the Office Action mailed July 22, 2008, please reconsider the above-identified application in light of the following amendments and remarks: